



ENVIROCYCLE

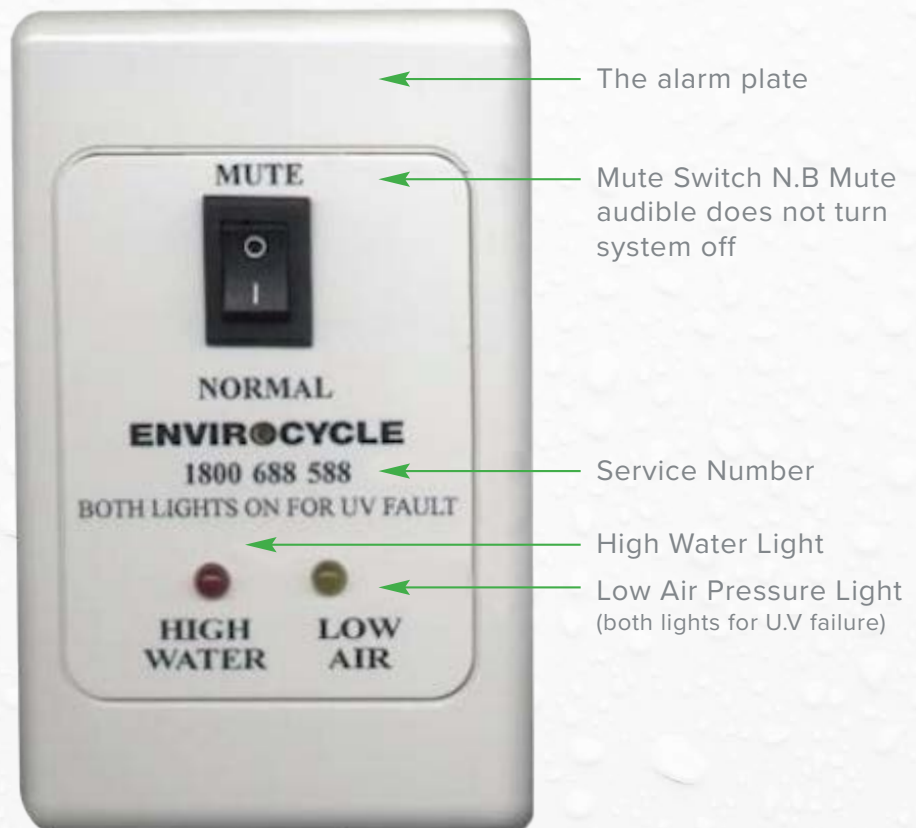
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TROUBLESHOOTING GUIDE

Your Envirocycle system operates automatically and does not require for you to make any adjustments or settings. Our trained staff (AWTS Maintenance Services P/L) will make adjustments at the time of your systems quarterly maintenance service.

The system has a monitor/alarm panel and if a problem does occur it will activate. The normal/mute switch on the panel should always be in the “**Normal**” position (this allows the audio alarm to operate).

Below is a picture of the Envirocycle Ultra Violet Disinfection Model 10NR Alarm Plate.







Bellow is a picture of the Envirocycle Chlorine Disinfection Model 14 Alarm Plate and Control Box.



If the either of the alarm panels indicates a problem, please read the following suggestions.

With the normal/mute switch still in the “**Normal**” position, check which indicator light is “**On**” (high water or low air). After identifying the problem turn normal/mute switch to “**Mute**” (this will stop the audio alarm and may light up the other indicator). Please ignore the second indicator if it comes on in the “**Mute**” position.

PROBLEM	CAUSE	REMEDY
 Low Air	Air blower (on top of tank) not working	Check circuit breaker. If tripped reset (only once). If not tripped, please ring our office
 High Water	Irrigation pump (in tank) not working Sprinklers blocked Irrigation line kinked Faulty pump	Check circuit breaker. If tripped, reset Remove and clean Straighten Contact our office
 Excessive Foaming	Too much detergent being used in laundry Too many washes	Use recommended quantities Do one or two washes per day
 Persistent Odour	The first chamber in the system has not matured yet Too much water is being discharged through your household fittings at the same time Excessive chemicals and/or disinfectants are being used in your residence E-duct vent or S-bends are not suitably constructed Exposed opening in tanks, seal degradation The system is required to do more than it is designed for Blower failure Cleanout / pump out of tank required	Refer to the local Envirocycle office for advice. Maturity can take up to 3 months Avoid using the shower and washing machine at the same time. This is not a usual problem and only occurs in young systems Please discontinue using harsh chemicals and your system will recover Refer to your local plumber or the local office Apply a light mixture of sand/cement or similar mix Refrain from overloading and refer to the local office for advice Contact maintenance technician for advice If the treatment system is a fair age or if products are used that assist in the build up of sludge, the system needs to be cleaned out sometime in the next 1-10 years

Please note, if the sprinklers are blocked or the irrigation line was kinked and is now operating it may take up to an hour for the indicator light to reset. After the problem has been rectified, ensure the normal/mute switch is returned to the “**Normal**” position.

If after checking the above suggestions and the problem still persists, please call our office on free call **1800 688 588**, seven days a week.